



ALPHA COURT COMMUNITY MENTAL HEALTH AND ADDICTION SERVICES
Community Mental Health & Addiction Case Manager
(Unionized)

(Permanent, Full-time, 36.25 hours per week)

x2 positions available, open until filled

\$56,970 – \$61,258 (annually)

Description and Responsibilities:

Alpha Court Community Mental Health and Addiction Services is seeking x2 permanent, full-time Community Mental Health & Addiction Case Managers. One for the Release from Custody – Indigenous program, and one for General Case Management.

Under the general direction and supervision of the Program Manager, the Case Manager is responsible for:

- Providing short-term and long-term case management services to people age 16 and up.
- Developing comprehensive and individualized service plans in direct collaboration with clients.
- Providing assessments, interventions, and discharge planning.
- Working with clients in the development of clear goals for the course of service provision and the establishment of sustainable solutions to assist the client long after services have ended.
- Assisting people to access portable housing supplements, obtain, and retain affordable housing.
- Promoting self-efficacy and independence.
- Providing supportive counseling to clients.
- Advocating with and for clients in the community.
- Delivering psychoeducation and life skill enhancement; individually and in group programs.
- Assisting clients in system navigation, coordinating resources, and making referrals to other community agencies.
- Collaborating with other service providers and working with clients' informal supports as needed.
- Providing brief crisis intervention support to clients accessing our walk-in.
- Participating in internal and/or external committees and initiatives as deemed appropriate for the role and at the direction of the program manager.

Required Education:

A minimum 2-year Diploma in Social Service Work from a recognized post-secondary institution is preferred. Education in a related field may be considered with relevant experience.

Essential Competencies:

- Current registration with the Ontario College of Social Workers and Social Services Workers (OCSWSSW) will be considered an asset.
- Relevant experience in mental health and addictions, including working knowledge of relevant legislation.
- A sound theoretical framework and demonstrated experience in a variety of therapeutic interventions.
- Knowledge of and experience providing evidence-based psychosocial interventions for individuals with depression, anxiety, complex co-occurring disorders, trauma, personality disorders, substance use, dual-diagnosis, multiple co-morbidities and medical complexities, transient and justice-involved clients, and individuals with suicidal/self-harm behavior.
- Utilize good judgement, critical thinking skills and strong ethics that guide decision-making.

- Display an adequate awareness and understanding of the intersections of race, class, gender, sexuality, and disability and how this impacts the day-to-day lives of clients.
- Demonstrate cultural humility, knowledge of Indigenous culture, and the ability to support individuals who have experienced colonialism, multi-generational trauma, discrimination, and racism.
- Ability to manage high-risk cases, including assess for and intervene in a crisis situation where there is risk of harm to self or others.
- Ability to work collaboratively, demonstrate good interpersonal skills, and contribute to a healthy workplace culture.
- Confidence in maintaining healthy professional boundaries with clients and ability to navigate transference issues.
- Excellent organizational and time management skills with the ability to balance both direct client work and administrative/documentation duties.
- Possess strong written and verbal communication skills.
- Dedication to introspective and reflective practice.
- Demonstrate a commitment to continued quality improvement.
- Highly motivated, with a substantiated commitment to on-going independent professional development.
- Proficient with computers and related software; Word, Excel, Outlook, Zoom.

Asset Experience/Training:

- Training in Dialectical Behaviour Therapy, Cognitive Behavioral Therapy, Motivational Interviewing, Crisis Intervention.
- Training in cultural humility and knowledge of Indigenous culture.
- Education and training in gender and sexual diversity.
- Experience facilitating psycho-education groups.
- Bilingualism (French/English) and/or proficiency in a second language.

Conditions of Employment:

- Candidates with a Social Service Worker diploma or Social Work degree may be asked to register with the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
- A completed and clear Vulnerable Sector Police Check. And if applicable, granted security clearance at the corrections facilities (District Jail & Correctional Centre).
- Proof of a valid Driver's License, use of a reliable vehicle, and appropriate insurance.
- Must be able to work a flexible week (36.25hrs/week) to meet consumer and program needs.

Closing Date: **OPEN UNTIL FILLED**

Please submit cover letter and resume to:

Administrative Assistant
 Alpha Court Community Mental Health and Addiction Services
 221 Wilson Street, Thunder Bay, ON P7B 1M7
 Phone: (807) 683-8200 Fax: (807) 683-8225
 E-mail: reception@alphacourt.ca

If you have any accommodation needs or require communication supports or alternative formats, please let us know.

We thank all candidates for their interest, however, only those most qualified for the position will be contacted.