



ALPHA COURT COMMUNITY MENTAL HEALTH AND ADDICTION SERVICES
Community Mental Health & Addiction Case Manager
(Unionized)

(Permanent, Full-time, 36.25 hours per week)

Multiple positions available, open until filled

\$55,853 – \$60,057 (annually)

Description and Responsibilities:

Alpha Court Community Mental Health and Addiction Services is seeking multiple permanent, full-time Community Mental Health & Addiction Case Managers.

Under the general direction and supervision of the Program Manager, the Case Manager is responsible for:

- Providing short-term and long-term case management services to people age 16 and up.
- Developing comprehensive and individualized service plans in direct collaboration with clients.
- Providing assessments, interventions, and discharge planning.
- Working with clients in the development of clear goals for the course of service provision and the establishment of sustainable solutions to assist the client long after services have ended.
- Assisting people to access portable housing supplements, obtain, and retain affordable housing.
- Promoting self-efficacy and independence.
- Providing supportive counseling to clients.
- Advocating with and for clients in the community.
- Delivering psychoeducation and life skill enhancement; individually and in group programs.
- Assisting clients in system navigation, coordinating resources, and making referrals to other community agencies.
- Collaborating with other service providers and working with clients' informal supports as needed.
- Providing brief crisis intervention support to clients accessing our walk-in.
- Participating in internal and/or external committees and initiatives as deemed appropriate for the role and at the direction of the program manager.

Required Education:

A minimum 2-year Diploma in Social Service Work from a recognized post-secondary institution. An Honours Bachelor of Social Work Degree is preferred.

Essential Competencies:

- Current registration with the Ontario College of Social Workers and Social Services Workers (OCSWSSW) will be considered an asset.
- Relevant experience in mental health and addictions, including working knowledge of relevant legislation.
- A sound theoretical framework and demonstrated experience in a variety of therapeutic interventions.
- Knowledge of and experience providing evidence-based psychosocial interventions for individuals with depression, anxiety, complex co-occurring disorders, trauma, personality disorders, substance use, dual-diagnosis, multiple co-morbidities and medical complexities, transient and justice-involved clients, and individuals with suicidal/self-harm behavior.

- Utilize good judgement, critical thinking skills and strong ethics that guide decision-making.
- Display an adequate awareness and understanding of the intersections of race, class, gender, sexuality, and disability and how this impacts the day-to-day lives of clients.
- Demonstrate cultural humility, knowledge of Indigenous culture, and the ability to support individuals who have experienced colonialism, multi-generational trauma, discrimination, and racism.
- Ability to manage high-risk cases, including assess for and intervene in a crisis situation where there is risk of harm to self or others.
- Ability to work collaboratively, demonstrate good interpersonal skills, and contribute to a healthy workplace culture.
- Confidence in maintaining healthy professional boundaries with clients and ability to navigate transference issues.
- Excellent organizational and time management skills with the ability to balance both direct client work and administrative/documentation duties.
- Possess strong written and verbal communication skills.
- Dedication to introspective and reflective practice.
- Demonstrate a commitment to continued quality improvement.
- Highly motivated, with a substantiated commitment to on-going independent professional development.
- Proficient with computers and related software; Word, Excel, Outlook, Zoom.

Asset Experience/Training:

- Training in Dialectical Behaviour Therapy, Cognitive Behavioral Therapy, Motivational Interviewing, Crisis Intervention.
- Training in cultural humility and knowledge of Indigenous culture.
- Education and training in gender and sexual diversity.
- Experience facilitating psycho-education groups.
- Bilingualism (French/English) and/or proficiency in a second language.

Conditions of Employment:

- Registration with the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
- A completed and clear Vulnerable Sector Police Check. And if applicable, granted security clearance at the corrections facilities (District Jail & Correctional Centre).
- Proof of a valid Driver's License, use of a reliable vehicle, and appropriate insurance.
- Must be able to work a flexible week (36.25hrs/week) to meet consumer and program needs.

Closing Date: **OPEN UNTIL FILLED**

Please submit cover letter and resume to:

Katelyn Rantala – Administrative Assistant
 Alpha Court Community Mental Health and Addiction Services
 221 Wilson Street, Thunder Bay, ON P7B 1M7
 Phone: (807) 683-8200 Fax: (807) 683-8225
 E-mail: reception@alphacourt.ca

If you have any accommodation needs or require communication supports or alternative formats, please let us know.

*We thank all candidates for their interest, however, only those
 most qualified for the position will be contacted.*