

ANNUAL REPORT

2018/19



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www.alphacourt.ca





MESSAGE FROM THE PRESIDENT

It has been a privilege to serve a **second term** as **President** of Alpha Court Board of Directors. The need for housing and support for people facing mental health and addiction issues in Thunder Bay continues to be on the rise and the Board of Directors recognizes the significant **role** Organizations like Alpha Court have in meeting this need.

Over my years of experience on the Board, I recognize the **dedication** and work it takes to ensure the people we serve receive individualized, recovery-orientated support and housing so they can reach their full potential. A huge **thank you** to the **Board** for their continued **dedication** to providing governance for the Organization and **the staff** for their **commitment, support** and **focus** on the people we serve.

I would like to welcome two **new members** to our Board of Directors, **Colin Browning and Giulia Daniele** and **thank** our exiting Board member, **Tony Riccio**. I look forward to another year serving on the Board of Directors. Over the next year, we will be embarking on another **strategic plan** to carry us forward over the next 3-5 years. We look forward to engaging with our beneficiaries, partners and stakeholders to assist us in this endeavour.

Thank you to the Local Health Integration Network and the Ministry of Health and Long-Term Care for their continued **funding** for providing support and housing to some of our most vulnerable citizens. I would also like to thank **Service Canada**, through the “**Reaching Home Program**”, for supporting our transitional housing program.

I would like to thank **Wawanesa Insurance** for their significant **donation**. These **funds** will be going directly to **clients** through assistance with transitioning from homelessness to being housed, assisting with extraordinary medical expenses and providing food in emergency situations.

Respectfully submitted,
Jill Symington



MESSAGE FROM THE EXECUTIVE DIRECTOR

As always, the last year at Alpha Court has been **stimulating** and **challenging**. Over the 2018-2019 fiscal, we **housed 34 people**, accepted **185 new referrals** into our case management services and **198 people** into our **Day Centre Program**.

With the assistance of **Accreditation Canada**, we underwent a **simulated site survey**. The survey provided us with an opportunity to have an **objective assessment** of our operations, procedures and policies. We received valuable feedback which will inform and drive our **quality improvement initiatives** over the next few years.

Alpha Court received a **generous donation** of **ten thousand dollars** from **Wawanesa**. These funds will be going into our **donation fund** which is used to assist people transition from a state of homelessness to being housed. **Thank you Wawanesa** for your generous donation and ongoing commitment to the community.

Darlene Belliveau, the Director of Finance and Administration, **retired in May**. Darlene has been with the Organization for **29 years**. She was a pillar of the Organization and will be **greatly missed**. Darlene was a wealth of knowledge and institutional memory, **thank you** for all of your support and dedication.

We welcomed **three new staff** over the last year. **Gina Armenti**, who has assumed the position of Director of Finance and Administration and two new case managers, **Christine Jordan** and **Ken Proteau**.

I would like to extend my **gratitude** to the **Board of Directors** for their support over the last year. Our **community partners** for their **continued work** with us and our **funders**, the Ministry of Health and Long-Term Care, the Northwest Local Health Integration Network and Service Canada – Reaching Home.

Thank you to the **management** and **administrative team** for their support and dedication. Thanks to the **case managers** for their unwavering support to the people we serve. Thank you to our **clients** and **tenants** who put their **trust in us** to work with them during very vulnerable and uncertain times in their lives. **Your resilience and strength are admirable**.

Respectfully submitted,
Nicole Latour



OBJECTIVES

The Vision is that all people who experience mental health or addiction challenges can reach their full potential.

The Mission to provide individualized, recovery-orientated support and housing for people who experience mental health or addiction challenges in Thunder Bay.



VALUES

As part of the commitment and passion we bring to our work, Alpha Court is guided by the following key principles:

RESPECT

We believe in the choices people make, the independence they seek, and the justice they are entitled to.

DIGNITY

We believe in the strengths, uniqueness, value and worth of people.

HOPE

We believe that hope is the cornerstone to change and recovery.

WELLNESS

We believe that wellness and health is a human right, which includes a person's social, economical, emotional, physical, spiritual, cultural and intellectual well-being.



BOARD OF DIRECTORS

2018/19

Jill Symington (**President**)
Ed Dovick (**Vice President**)
Sandra Buosi (**Treasurer**)
Terri-Lynne Carter (**Secretary**)

DIRECTORS

- Sharon Atwood
- Colin Browning
- Giulia Daniele
- Michelle Gentile
- Vincent Ponka
- Sandeep Shroff
- Stephen Sidorski
- Inie Slaney (Jasper Representative)



SUB-COMMITTEES

FINANCIAL AUDIT COMMITTEE

Sandra Buosi (Chair)
Darlene Belliveau (Staff)
Aldo Fata (Member)

GOVERNANCE COMMITTEE

Sharon Atwood (Chair)
Sandra Buosi
Vincent Ponka
Ed Dovick (alternate)

RELATIONSHIP REVIEW COMMITTEE

Ed Dovick (Chair)
Terri-Lynne Carter
Michelle Gentile
Inie Slaney

NOMINATIONS COMMITTEE

Steve Sidorski (Chair)
Terri-Lynne Carter
Sandeep Shroff



PRESIDENT'S AGENDA

5:30 - 6:00 pm Appetizers and Refreshments

6:00 - 6:30 pm AGM

1. Call Meeting to Order
2. Review previous Annual General Meeting Minutes (June 25, 2018)
 - * Move to Adopt, 2nd Required (Jill)
3. Auditor's Report
 - * Move to Adopt Report, 2nd Required (Sandra)
4. Appointment of Auditor
 - * Motion to Accept, 2nd Required (Sandra)
5. Adjournment
 - * Motion to Adjourn Meeting, 2nd Required (Jill)

6:30-7:30 pm First Meeting of the Board of Directors 2019/2020